

# Developing a Safety Culture

Presented By  
Ian Kent



## AGENDA

1. About Mitchell Corp
2. Key ingredients in developing a safety culture
3. 5 crucial work place conversations
4. Will Harmonisation of OHS Legislation improve safety?



*Being Responsible*

*Innovation*

*Responsiveness*

## About Mitchell Corp

- Commenced in WA in 1997 focusing fuel transport.
- Experienced rapid growth between 2004 and 2007
- 14 Operations in WA, Queensland and NSW
- 535 staff working on 22 long term contracts
- Business focus is the haulage of dangerous goods
- HSE is top priority



*Being Responsible*

*Innovation*

*Responsiveness*

## Developing a Safety Culture

- Leadership
- Good policies and procedures
- Training and education
- Personal responsibility (Brothers keeper)



## Conversations that drive UNSAFE work practices

- **“Get it done”**
- **“Undiscussable incompetence”**
- **“Just this once”**
- **“This is overboard”**
- **“Are you a team player”**

## Will Harmonisation of OHS Legislation make Mitchell Corp a safer place?

**It will get us to review our policies, procedures and training**

**but**

**It will not develop management commitment and leadership**

**It will not create personal responsibility (brothers keepers)**

**“All that is needed for evil to triumph  
is for good people to say nothing”**

*Being Responsible*

*Innovation*

*Responsiveness*