

IFAP **EXTRA**

Bookings Made Easier

IFAP launches new Customer Service Centre to meet growing industry demand for OSH training courses

IFAP's new **Customer Service Centre** has been established to streamline the process of course bookings and enquiries for clients. A central toll free number has been introduced for all public bookings which will link into the North Lake based Customer Service Centre.

This central number will connect you to our team of course co-ordinators who will be able to answer your training enquiries and complete your booking requirements.

The Customer Service Centre will open on **1 October 2008**.

Further, phone numbers at our North Lake centre will also be changing. These new numbers, will change on the same date.

A redirection is in place to ensure current numbers are redirected to the appropriate new number.

IFAP's Customer Service Centre

**Tel: 1300 IFAP 00
1300 432 700**

**IFAP North Lake - Centre for Workplace Safety Training Solutions
Tel: (08) 9333 9900**

www.ifap.asn.au

2008 IFAP/CGU Safe Way Awards

53 Western Australian organisations, representing over 165 individual work units received awards for the safety achievements at the 2008 IFAP/CGU Safe Way Awards.

IFAP and CGU congratulate the following organisations whose safety achievements were recognised at awards functions held in conjunction with IFAP's Safety08 Conference last month.

PLATINUM

Savcor Finn Pty Ltd
SKILLED Group Limited
Weatherford Australia Pty Ltd

GOLD

Ausclad Group of Companies Limited
Australasian Lubricants Manufacturing Company
Barmenco Limited
BlueScope Steel
Boeing Australia Limited
BOOM Logistics
Bremick Industries Pty Ltd
Broome Port Authority
CBI Constructors Pty Ltd
City of Cockburn
Civilian Maimed & Limbless Association of WA (Inc)
Compass Group (Australia) Pty Ltd
Crushing Services International
DCCM Pty Ltd
Department of Industry & Resources
Dynea Australia
EPM Pty Ltd
Expro Group Australia
Fluor Rail Services
Fugro Survey Pty Ltd
Geographe Energy
Hostile Environment Services
HWE Mining Pty Ltd
J P Kenny Pty Ltd
Laing O'Rourke Australia Construction Pty Ltd
Leighton Contractors Pty Ltd
Midland Brick Company Pty Ltd

Special congratulations are extended to the three organisations achieving the Platinum Award. This category recognises companies who have achieved 5 or more years of consecutive Gold Awards.

Businesses operating anywhere in WA can nominate for the awards. The awards recognise businesses that deliver a safer working environment for their employees through lower workplace injuries or better safety systems.

Entries for the **2009 IFAP/CGU Safe Way Awards** will be available in November 2008. Entry is free for all IFAP Members. For more information or to express your interest, contact Maree Zaccaria on (08) 9434 9055 or email mzaccaria@ifap.asn.au.



GOLD cont.

Modern Industries Australia Pty Ltd
Mustang Engineering Pty Ltd
NWC Facilities Management Pty Ltd
Paraplegic Quadriplegic Association of WA (Inc)
PIHA
Premium Casing Services Pty Ltd
Pressure Dynamics Pty Ltd
Process Minerals International
PSN Water
Southern Gateway Alliance
StaffLink Pty Ltd
Sunset Coast Water
Technip Oceania Pty Ltd
Teekay Offshore (Australia)
Tidewater Marine Australia Pty Ltd
Toll Energy Logistics Pty Ltd
Total Marine Technology Pty Ltd
Transfield Services - Mining & Process
TSG Key Group Pty Ltd
Tyco Water Pty Ltd

SILVER

Acivil Pty Ltd (Formerly Garherst Pty Ltd)
Gemco Rail Pty Ltd
Gunns Limited Western Australia

LOST TIME INJURY Only

BIS Industrial Logistics
City of Stirling
Georgiou Group
Main Roads Western Australia
Quadriplegic Centre
Wiltrading (WA) Pty Ltd

IFAP to Host Safety Seminar

IFAP will be hosting the 54th International Association for Safety and Survival Training (IASST) meeting and safety seminar in November.

Global representatives from the maritime, offshore oil and gas, rescue, firefighting, aviation and medical industries will be attending this event which is to be held on Monday 3 November, 2008 at the Aquarium of Western Australia (AQWA), Perth.

The seminar provides a forum to address current issues in industry and discuss opportunities to enhance the quality of emergency response training. This international event will draw on Australian experiences and perspectives in a global context. Delegates are expected from around the world making this a unique opportunity to network and share information with key industry players at the highest level.

Further information is available at www.ifap.asn.au/events/ifap_events.html.

NASC Celebrating 20th Anniversary

October will mark the 20th anniversary of the North Australian Safety Centre which has been operating as IFAP Darwin since 2006.

IFAP Darwin - North Australian Safety Centre will mark the occasion with a demonstration of the HUET training and fire ground, followed by a celebratory sundowner. For more information, please contact Cindy Goncalves on (08) 9434 9055 or email cgoncalves@ifap.asn.au.

Showgoers in Safe Hands

IFAP are delighted to have continued their association with the Royal Agricultural Society with the provision of safety and emergency management services at the 2008 IGA Perth Royal Show.

As part of the agreement, IFAP's Crisis and Emergency Management (CEM) team will be responsible for setting up and manning an emergency coordination centre on site for the duration of the event. IFAP will supply both Emergency Warden and Co-ordination Centre staff to ensure co-ordinated and timely support to Police and emergency services from RAS resources, as documented in the 2008 IGA Royal Show Emergency Management Plan.

In addition, IFAP has been contracted to conduct Fire Warden and Portable Fire Extinguisher training for RAS staff prior to the event, provide Safety Officer's to conduct Show Safety Inspections before, during and after the Show and conduct a Building Evacuation Exercise prior to the event.




IFAP will also be recognised as sponsors for the first time through the provision of a co-ordination support vehicle to support the activities of the Emergency Co-ordination Centre.

Two safety initiatives will also reinforce the safety message throughout the showgrounds. Show Safe cards will be distributed to all contractors and people associated with the Show. These cards contain the contact number for the Emergency Co-ordination Centre. IFAP's Safety Warden will select candidates in four categories - Commercial Exhibitors, Show People, Rides and Amusements and Catering - to award certificates where safety initiatives have been demonstrated.



IFAP Training Schedule

October 2008 - January 2009

| TRAINING COURSES | | OCTOBER | NOVEMBER | DECEMBER | JANUARY | |
|---|---|---|----------------------------------|----------|---------|--|
| Occupational Safety & Health Training - Ph: 1300 432 700 for bookings | | | | | | |
| Cert IV in Occupational Health & Safety - Perth (20 days) |  | 30-10 (B) | 3-14 (C) | | | |
| Cert IV in Occupational Health & Safety - Kalgoorlie (20 days) NEW | | 20-24 | 3-7, 24-28 | 15-1 9 | | |
| Diploma of Occupational Health & Safety - (20 days) | | 13-24 (A) | | 1-12 (B) | 19-30 | |
| Occupational Safety & Health for Supervisors - Perth (2 days) | | 14-15 | 17-18 | 3-4 | 27-28 | |
| Occupational Safety & Health for Supervisors - Bunbury (2 days) | | | | | | |
| Occupational Safety & Health for Supervisors - Kalgoorlie (2 days) | | 27-28 | | 1-2 | | |
| OSH - Managerial Responsibilities - (2 days) | | 9-10 | | 15-16 | | |
| Certificate III in Surface Ventilation Technician - (3 days) | | 1-3, 27-29 | 24-26 | 15-17 | 28-30 | |
| Cerificate IV in Surface Ventilation Officer - (2 days) | | 30-31 | 27-28 | 18-19 | | |
| OHS Management Systems Lead Auditor - (5 days) | | | 17-21 | | 19-23 | |
| Injury Management Co-ordinator course - (3 days) | | 21-23 | | 18-20 | 20-22 | |
| Safety & Health Representative, Introductory - Perth (5 days) | | 6-10, 13-17, 20-24, 27-31 | 3-7, 10-14, 17-21, 24-2 8 | 8-12 | 19-23 | |
| Safety & Health Representative, Introductory - Bunbury (5 days) | | 20-24 | | 1-5 | | |
| Safety & Health Representative, Introductory - Kalgoorlie (5 days) | | 13-17 | 17-21 | | | |
| Introductory Safety & Health Representative - Oil & Gas (5 days) | | 20-24 | 17-21 | | | |
| Refresher Safety & Health Representative - Oil & Gas (2 days) | | | 24-25 | | | |
| Accident Investigation - (1 day) | | 13 | 21 | | | |
| Manual Handling - (1/2 day) | | | 3 | | | |
| Manual Handling - Kalgoorlie (1/2 day) | | 29 | | 3 | | |
| Workers' Compensation Course for Employers - (5 hours) | 30 | 27 | 11 | | | |
| Construction & Equipment Skills Training - Ph: 1300 432 700 for bookings | | | | | | |
| Safety Awareness Induction - (1 day) ICA |  | Every Thursday | | | | |
| Forklift Assessment - (1 day) | | Courses Every Monday | | | | |
| Forklift Truck Operator - Skillbuilder (2 days) | | Courses Every Thursday & Friday | | | | |
| Dogging - (5 days) | | Courses Every Week | | | | |
| Rigging (Basic) - (4 days) | | 20-23 | 17-20 | 8-11 | 18-22 | |
| Rigging (Int/Adv) - (6 days) | | 27-31 | 24-28 | | 25-29 | |
| Elevating Work Platform - (1 day) | | Courses Every Tuesday & selected Wednesdays | | | | |
| Scaffolding (Basic) - (5 days) | | 6-10 | 3-7 | 1-5 | 4-8 | |
| Scaffolding (Int/Adv) - (6 days) | | 13-17 | 10-14 | | 11-15 | |
| Course in Safety Awareness Training - (1 day) <i>Blue Card</i> | | Every Thursday Morning | | | | |
| Course in Hydroblasting, Induction - (1 day) | | 7 | 4 | 2 | 5 | |
| Survival & Emergency Response Training - Ph: 1300 932 700 for bookings | | | | | | |
| Tropical BOSIET (OPITO) - (2 days) | |  | Every Monday, Tuesday & Thursday | | | |
| TFOET, FOET - (1 day) | Every Monday | | | | | |
| Aviation Escape and Survival (includes HUET) - (1 day) | Every Tuesday | | | | | |
| BOSIET (OPITO) - (2.5 days) | Every Tuesday and Thursday afternoons | | | | | |
| Crisis & Emergency Management Training - Ph: 1300 432 700 for bookings | | | | | | |
| Introduction to Emergency Management - (1 day) | | | 13 | | | |
| Telephone Skills in an Emergency - (1 day) | | 14 | | 9 | | |
| Introduction to AIIIMS - (2 days) NEW | | 8-9 | 5-6 | 3-4 | | |

Registered providers of Nationally Recognised Training
Registered Training Organisation (No. 1907)